Booking Conditions

BOOKING CONDITIONS

1. **Terms.** All terms are per week and for holiday homes equipped as described. You are responsible for any damage done or loss sustained during your stay.
2. **Duration.** The usual time for takeover is 3.00 p.m. on the day of arrival and the caravan must be vacated by 10.00 a.m. on the day of departure.
3. **Booking Form.** The Booking Form and Club Membership application is attached. All particulars must be completed. The contract shall come into existence when the company accepts the bookings in writing and issues an official receipt for the deposit.
4. **V.A.T.** Prices quoted include V.A.T. at 20%, the rate at the time of printing, and are subject to change if the V.A.T. rate changes.
5. **Number in Party.** This booking has been made on the understanding that the total number in the party shall not exceed the capacity of the holiday home and the number entered on the booking form.
6. **Minors.** We regret that we cannot accept bookings from groups of people aged under 18.
7. **Families only - no all male or female groups. You are responsible for your children at all times. Children under 12 years must be accompanied by an adult in the Fun Pool.**
8. **Towels.** Please bring your own towels and tea towels.
9. **Pets.** Dogs, cats or other pets are not allowed in holiday hire caravans. (Note, the restriction does not apply to privately owned caravans on the Park).
10. **Indemnity.** Neither Hammerton Leisure Ltd., nor any associated company or trader operating on our Park shall be liable for any personal injury, loss or damage to any property, including motor vehicles, motor cycles or the like. However caused, sustained by or occasioned to any person (including persons under the age of 18 years) whose name or names appear on the booking form (or guest of the tenant), whether resulting from, or caused by, the negligence, default, wilful act, omission or otherwise of Hammerton Leisure Ltd. operating the Holiday Park or concessionaires, or of guests, residents, occupiers or invitees.
11. **Damage.** We shall expect you to leave the caravan in a clean and tidy state ready for the next holiday family. Any wilful or malicious damage to any property will be charged to the hirer and may render the hirer liable to immediate expulsion from the park , and possible legal action.
12. **We reserve the right** to refuse application or terminate accommodation at our own discretion if in our opinion any person behaves in a way prejudicial to others. The company will not make part or whole refunds of holiday fees under any circumstances covered by this occurance.
13. **Full entertainment** will be operative between 21st July and 31st August. Early and late season's entertainment will be provided to suit the majority requirement. While every effort will be made to carry out the programme it may be varied to suit demands outside the core season.
14. **Booking Deposit.** A booking deposit of £95 per week or mini break per unit of accommodation is payable at the time of booking.
15. **Balance of Hire Money** as shown on your invoice is due and payable by you 4 weeks before the start of your holiday. For bookings made within the 4 weeks holiday start date the amount is due in full.
16. **Damage Charge.** The management reserve the right to levy an additional charge to cover the cost of malicious damage, theft of equipment, non-accidental breakages, or any additional cleaning that may be required.
17. **FACILITIES WILL OPERATE ACCORDING TO DEMAND AND MAY BE REDUCED OR CLOSED OUT OF THE MAIN SEASON.**
18. Hammerton Leisure reserve the right to refuse or terminate bookings at their discretion.
19. We have arranged for our hirers a Holiday Cancellation Peace of Mind Scheme. The scheme provides for reimbursement of any amounts paid for which you are legally responsible if your holiday booking has to be cancelled due to sickness or injury, jury service, redundancy qualifying for statutory payment, death, accident or sickness of near relative or close business associate.
20. SPECIAL OFFERS: 10% Loyalty OR 10% Early Booking Discount available NOT both on complete weeks only.
21. NO SMOKING IS ALLOWED IN ANY CARAVAN.

HOLIDAY CANCELLATION PEACE OF MIND COVER

Included in your Holiday Tariff:
Sometimes it is inevitable that holidays have to be cancelled, in the event that you are obliged to cancel, subject to the following conditions, you will be entitled to a full refund of any monies paid other than the cancellation cover cost of £20 per week or break.

Conditions:
1. Notification of any claim must be made without delay and in any case before 12 noon on date of arrival and confirmed in writing.
2. A doctor's medical certificate or other evidence will be required to show that the cancellation was unavoidable.
3. Only members of the party mentioned on the booking form are covered.
4. The cover is operable at time of booking only and will cease on occupation of the caravan.
5. Our decision on all claims will be final.

Coverage:
1. This will cover actual death, illness or accidental injury only occurring to the hirer or to any member of the party included in the reservation and names on the booking form.
2. This cover will also be extended to Jury service or as a witness in a Court of Law (provided that this can be substantiated).
3. Your own redundancy (qualifying for payment under the Redundancy Payment Act 1965).

Please send your completed form to
Dovercourt Caravan Park, Low Road, Harwich, Essex CO12 3TZ Telephone Bookings 01255 - 243433 (24 hrs)
Dovercourt Caravan Park is owned and managed by Hammerton Leisure Ltd., a company with over 55 years experience in the caravan and leisure industry.

DOVERCOURT CARAVAN PARK

www.dovercourtcp.com

Booking Form

DOVERCOURT CARAVAN PARK

2012 Holiday Booking Form Call 01255 - 243433 (24 hours)

Please send your completed form to Dovercourt Caravan Park, Low Road, Harwich, CO12 3TZ

Please enter any reference number given by telephone

❶ NAME

MR, MRS, MISS		

❷ ADDRESS

STREET			
TOWN		COUNTY	POSTCODE
TELEPHONE HOME		MOBILE	

❸ ACCOMMODATION DETAILS

	No. OF UNITS	START	FINISH	WEEKS / BREAK
LUXURY 6 BERTH 3 BED WITH BALCONY, CH, DG				
LUXURY 6 BERTH 3 BED WITH BALCONY				
LUXURY 6 BERTH 3 BED				
LUXURY 4 BERTH 2 BED				

❹ WHO WILL BE COMING
please print details

MR MRS MISS	INITIALS	SURNAME	STATE HUSBAND, WIFE, SON, DAUGHTER OR FRIEND	AGE IF UNDER 18 ON ARRIVAL

❺ DEPOSIT

£95 per caravan

❻ TOTAL AMOUNT ENCLOSED

a crossed cheque ☐ cash ☐

MAKE ALL CHEQUES PAYABLE TO HAMMERTON LEISURE LTD.

❼ CREDIT CARD PAYMENTS
You may use either credit card shown to pay for your holiday

MASTER CARD / VISA

Charge the initial payment ☐

Valid From | Expiry Date | Security Code

❽ INTRODUCTION
to Dovercourt was via:

Previous Customer	
Recommendation	
Press (Name publication)	
Other Source	

❾ SIGNATURE
I have read the booking conditions and agree on behalf of the party named to abide by these conditions. I accept the charges for accommodation and agree to pay the balance due not later than 28 days prior to the holiday date.

DATE: 12

Please Note Telephone bookings can be made and held for 5 days pending confirmation. Call 01255 - 243433 (24 hours)
FACILITIES WILL OPERATE ACCORDING TO DEMAND AND MAY BE REDUCED OR CLOSED OUT OF THE MAIN SEASON.